

**WELCOME / INFORMATION SHEET FOR
NEW APPLICANTS AND MEMBERS OF
NORTH RUNNELS WATER SUPPLY CORPORATION**

1020 N. MAIN ST. / P.O. BOX 895

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GENERAL MANAGER: ROGER COXE

OFFICE MANAGER: BILLIE BERRY

Welcome to our system. The information on this sheet will be helpful to you in the future.

OFFICE HOURS: MONDAY - THURS 8:00AM TO 5:30PM, FRIDAY 8:00AM – 12:00PM

CLOSED ON HOLIDAYS AND WEEKENDS (Check with office for a list of holiday closings)

BILLS ISSUED ON OR ABOUT THE 25th OF EACH MONTH AND DUE BEFORE THE 10TH OF THE FOLLOWING MONTH TO AVOID THE **\$10.00** LATE CHARGE.

(Effective April 2019 Billing)

(3/4" x 5/8" meter) MINIMUM MONTHLY CHARGE FOR WATER: \$80.00 – zero gallons
(1" meter – NRWSC minimum x 2 ~ \$160.00) (2" meter – NRWSC minimum x 5 ~ \$400.00)

{AWWA suggests – 1" meter, minimum x 2.5; 2" meter, minimum x 10}

GALLONAGE CHARGE PER THOUSAND GALLONS: \$18.00

TCEQ - ASSESSMENT FEE \$.05% PER WATER BILL

(Texas Commission on Environmental Quality)

As of August 2018:

CUSTOMER SERVICE INSPECTION FEE	\$75.00 + mileage
ENGINEERING FEE (Capital Improvement)	\$100.00 / \$150.00 (<i>expedited</i>)
IMPACT FEE	\$1400.00 (3/4") / \$2800.00 (1")
<i>-IMPACT FEE BILLS ISSUED ON OR ABOUT THE 28th OF EACH MONTH AND DUE BEFORE 10TH OF THE FOLLOWING MONTH TO AVOID THE \$10.00 LATE CHARGE</i>	
MEMBERSHIP FEE	\$100.00
METER INSTALLATION FEE (3/4" x 5/8")	<i>Estimated</i> \$1000.00 - \$1600.00
<i>-(Cost of parts: wholesale + 25%, backhoe fee \$75/hr., labor \$50/hr. – 2 men; contractor: \$525.00 +)</i>	
RECONNECT FEE (<i>liquidated meters</i>)	\$150.00 + cost of parts + 25%
RECONNECT FEE (<i>for non-pmt.</i>)	\$40.00 (9 am – 4 pm, M - F) \$75.00 (<i>after 4 pm; weekend; holiday</i>)
RETURNED CHECK CHARGE	\$40.00
SERVICE TRIP FEE (<i>including correct readings on re-reads</i>)	\$28.00
RPZ or DOUBLE CHECK VALVE (DCV) FEE	\$125.00 (<i>annual inspection</i>) + mileage

-LINE EXTENSIONS ARE QUOTED ON A PER APPLICATION BASIS.

-COPIES OF THE TARIFF AND OTHER CORPORATION DOCUMENTS ARE AVAILABLE FOR INSPECTION OR COPYING AT OUR OFFICE DURING NORMAL BUSINESS HOURS.

-CALL BEFORE YOU DIG TO AVOID DESTRUCTION OF PROPERTY AND/OR CHARGES.

-PLEASE REPORT ALL LEAKS, VANDALISM, OR SUSPICIOUS ACTIONS TO OUR OFFICE.

-EACH MEMBER NEEDS THEIR OWN CUT-OFF VALVE ON THEIR SIDE OF THE METER.

THANK YOU FOR ALLOWING US TO SERVE YOU.

Water lines should be 24" - 36" deep.

Regulator - to adjust - counterclockwise - less pressureclockwise (turn down) - more pressure

Water pressure minimum is 35 psi/1.5 gpm per state requirements from TCEQ.

NRWSC is a member of Texas Rural Water Assn. and Texas Water Utilities Assn. - Fort Concho District NRWSC requires at least 48 hours notice for all line locates.