**WELCOME / INFORMATION SHEET FOR**

**NEW APPLICANTS AND MEMBERS OF**

**NORTH RUNNELS WATER SUPPLY CORPORATION**

**1020 N. MAIN ST. / P.O. BOX 895**

**WINTERS, TX 79567-3205**

**(325) 754-5000**

**FAX (325) 754-2430**

**Email:** [**nrwsc@wtxs.net**](mailto:nrwsc@wtxs.net)

**Website: www.northrunnelswsc.myruralwater.com**

**GENERAL MANAGER: TODD HENDERSON**

**OFFICE MANAGER: BRENDA ANDERSON**

**Welcome** to our system. The information on this sheet will be helpful to you in the future.

OFFICE HOURS: MONDAY - FRIDAY 8:00 AM TO 12:00 PM, 1:00 PM TO 5:00 PM

*CLOSED ON HOLIDAYS AND WEEKENDS (Check with office for a list of holiday closings)*

BILLS ISSUED ON OR ABOUT THE 25th OF EACH MONTH AND DUE BEFORE THE 15TH OF THE FOLLOWING MONTH TO AVOID THE **$10.00** LATE CHARGE.

**(Effective September 2017 Billing)**

(3/4" x 5/8” meter) MINIMUM MONTHLY CHARGE FOR WATER: $47.00 – zero gallons

(1" meter – NRWSC minimum x 2 ~ $94.00) (2" meter – NRWSC minimum x 5 ~ $235.00)

{AWWA suggests – 1” meter, minimum x 2.5; 2” meter, minimum x 10}

GALLONAGE CHARGE PER THOUSAND GALLONS: $15.50

TCEQ - ASSESSMENT FEE $.05% PER WATER BILL

(Texas Commission on Environmental Quality)

**As of August 2018:**

CUSTOMER SERVICE INSPECTION FEE $75.00 + mileage

ENGINEERING FEE (Capital Improvement) $100.00 / $150.00 *(expedited)*

IMPACT FEE $1400.00 (3/4”) / $2800.00 (1”)

*-IMPACT FEE BILLS ISSUED ON OR ABOUT THE 28th OF EACH MONTH AND DUE BEFORE 10TH OF THE*

*FOLLOWING MONTH TO AVOID THE* ***$10.00*** *LATE CHARGE*

MEMBERSHIP FEE $100.00

METER INSTALLATION FEE (3/4” x 5/8”) *Estimated*  $1000.00 - $1600.00

*-(Cost of parts: wholesale + 25%, backhoe fee $75/hr., labor $50/hr. – 2 men; contractor: $525.00 +)*

RECONNECT FEE *(liquidated meters)* $150.00 + cost of parts + 25%

RECONNECT FEE *(for non-pmt.)* $40.00 *(9 am – 4 pm, M - F)* $75.00 *(after 4 pm; weekend; holiday)*

RETURNED CHECK CHARGE $40.00

SERVICE TRIP FEE *(including correct readings on re-reads)* $28.00

RPZ or DOUBLE CHECK VALVE (DCV) FEE $120.00 *(annual inspection)*

-LINE EXTENSIONS ARE QUOTED ON A PER APPLICATION BASIS.

-COPIES OF THE TARIFF AND OTHER CORPORATION DOCUMENTS ARE AVAILABLE FOR INSPECTION OR COPYING AT OUR OFFICE DURING NORMAL BUSINESS HOURS.

-CALL BEFORE YOU DIG TO AVOID DESTRUCTION OF PROPERTY AND/OR CHARGES.

-PLEASE REPORT ALL LEAKS, VANDALISM, OR SUSPICIOUS ACTIONS TO OUR OFFICE.

-EACH MEMBER NEEDS THEIR OWN CUT-OFF VALVE ON THEIR SIDE OF THE METER.

**THANK YOU FOR ALLOWING US TO SERVE YOU.**

**Water lines should be 24" - 36" deep.**

**Regulator - to adjust - counterclockwise - less pressure ..........clockwise (turn down) - more pressure**

**Water pressure minimum is 35 psi/1.5 gpm per state requirements from TCEQ.**

**NRWSC is a member of Texas Rural Water Assn. and Texas Water Utilities Assn. - Fort Concho District NRWSC requires at least 48 hours notice for all line locates.**